'Qualities of a Sales Leader' Are You a Sales Leader By Title Or Merit?



'Action-Sheet'

Value

Quality Description	1	2	3	4	5
1. I lead by example					
2. I always speak the truth					
3. I have a positive approach					
4. I set and achieve goals together					
5. I take incoming sales phone calls					
6. I make out-side sales calls with staff					
7. I make follow-up phone calls					
8. I take customer complaint calls					
9. I support my staff					
10. I make phone calls to sales we lost					
11. I make customer thank you calls					
12. I visit key accounts with my sales reps					
13. I use real time sales reports					
14. I ask for feed-back					
15. I give positive encouragement regularly					
16. I am not afraid to reprimand					
17. I don't play favorites					
18. I give rewards					
19. I train and I take training					
20. My turn-over is low					
21. I have fun					