

Are You a Sales Leader? By Title Or Merit?

21 Qualities of a Sales Leader:

- 1. I lead by example...
- 2. I always speak the truth...
- 3. I have a positive approach...
- 4. I set and achieve goals together...
- 5. I take incoming sales calls...
- 6. I make outside sales calls with reps...
- 7. I make follow-up phone calls...
- 8. I take customer complaint calls...
- 9. I support my staff...
- **10.** I make calls to sales we lost...

`Qualities of a Sales Leader' $\ensuremath{\mathbb{O}}$

Bonus Program Outline Audio CD Program

NOTES:

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- **11.** I make customer thank you calls...
- **12.** I visit key accounts with reps...
- **13.** I use real time sales reports...
- **14.** I ask for feed-back...
- **15.** I give positive encouragement...
- **16.** I am not afraid to reprimand...
- **17.** I don't play favorites...
- 18. I give rewards often...
- **19.** I train and I take training...
- **20.** My turn-over is low...
- 21. I have fun...

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